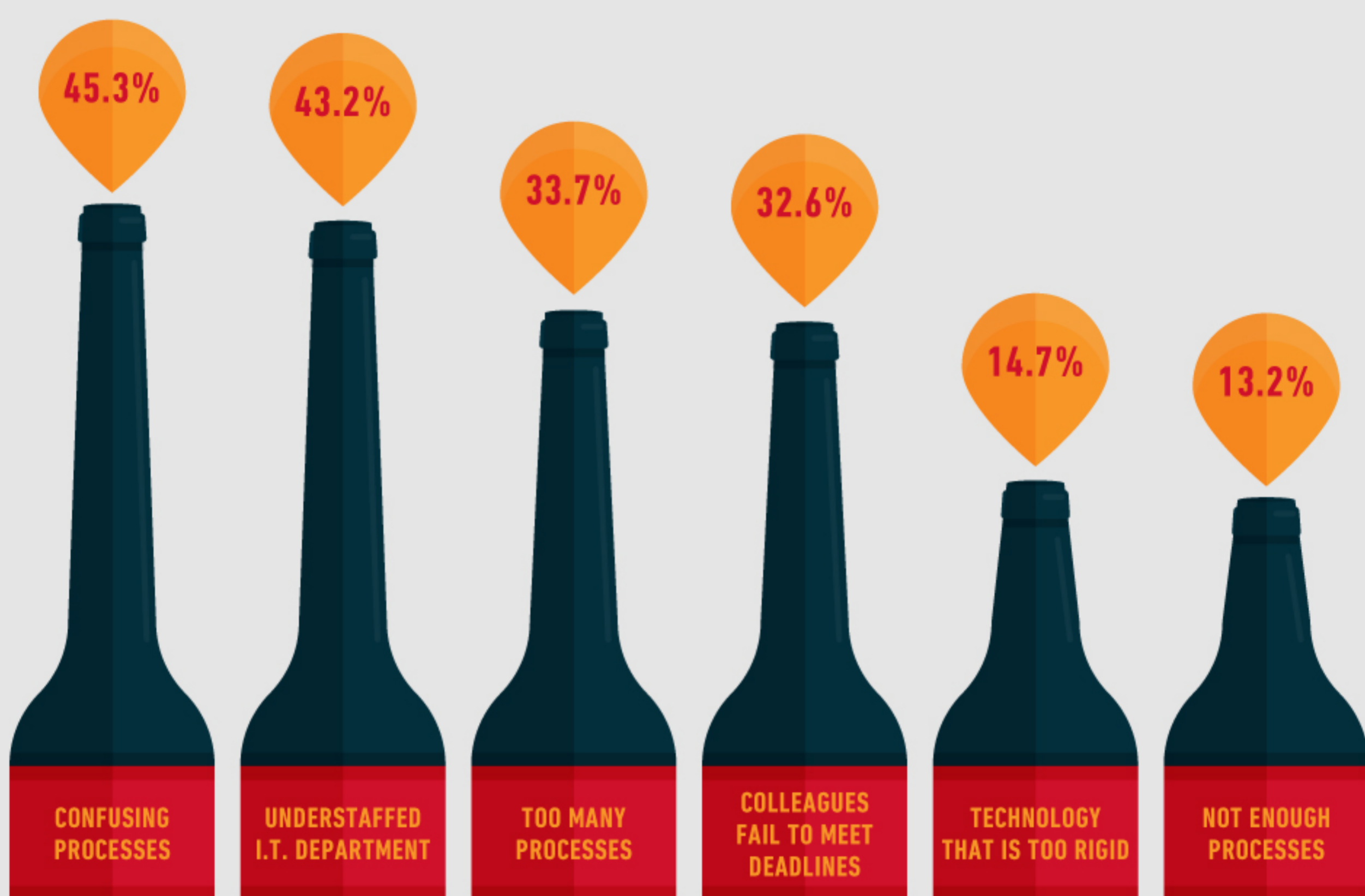


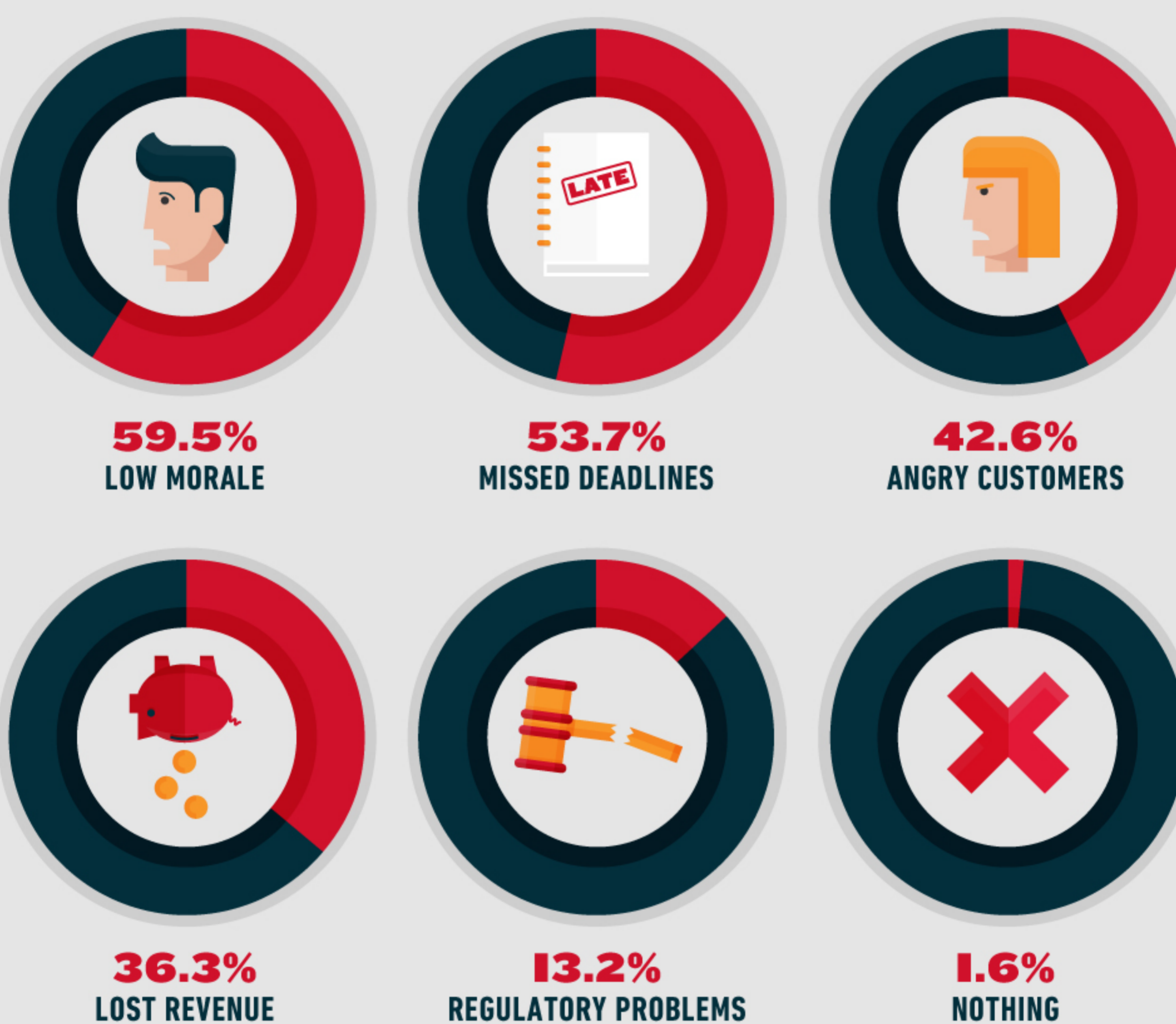
CORPORATE BOTTLENECKS

Lost revenues, missed deadlines, angry customers - bottlenecks can really put a cork in corporate operations. Bonitasoft, a leading provider of BPM technology, conducted a survey to identify the main causes of corporate bottlenecks and see what solutions have been tried to unplug them. *Are your systems all bottled up when they should be flowing freely?*

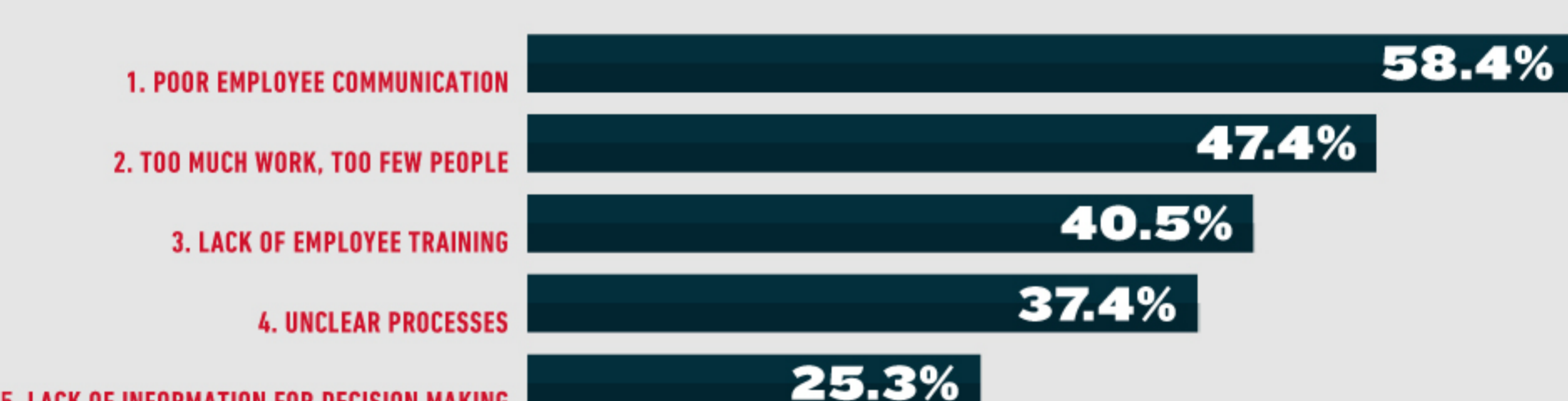
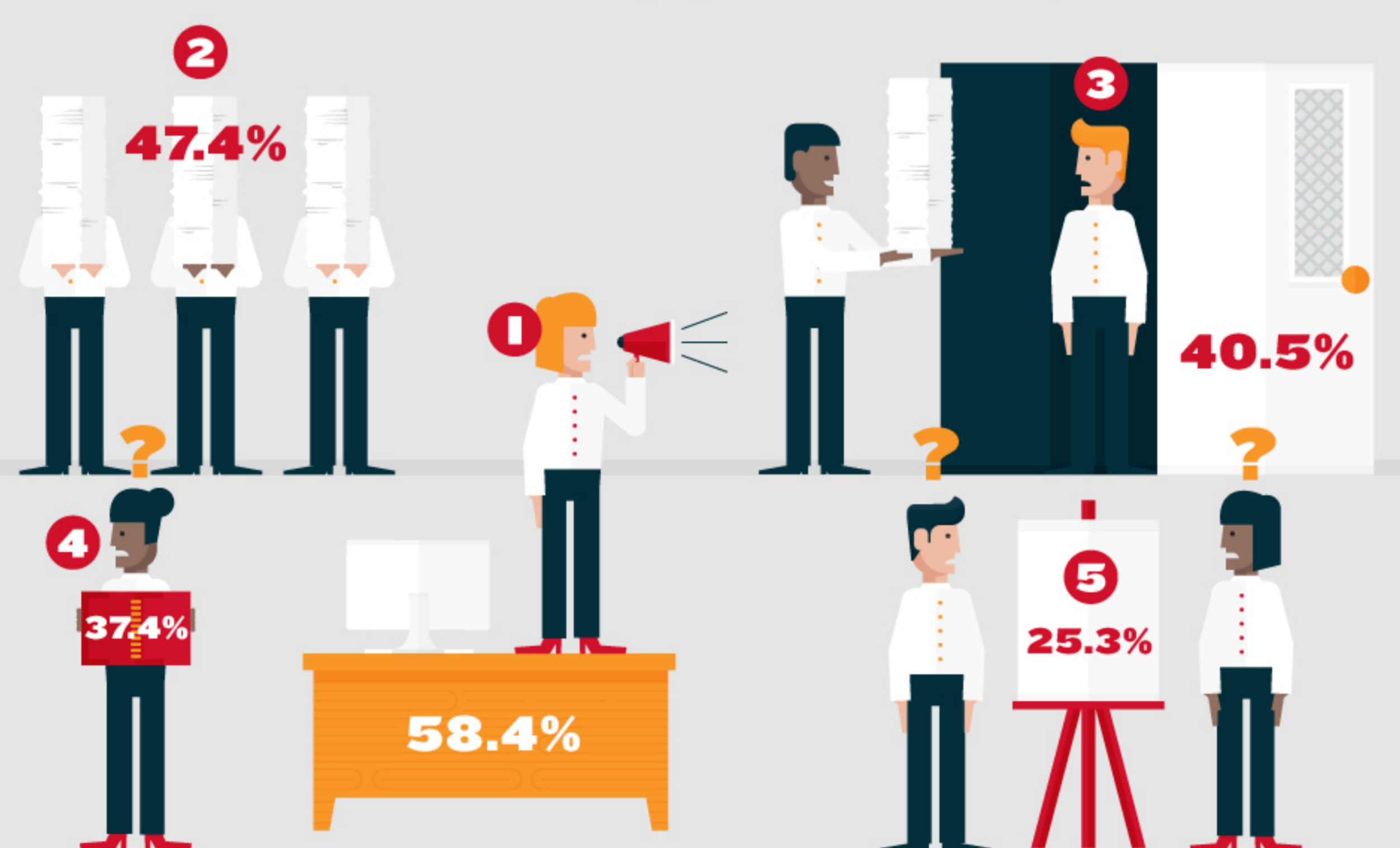
★ MOST COMMON TYPES ★



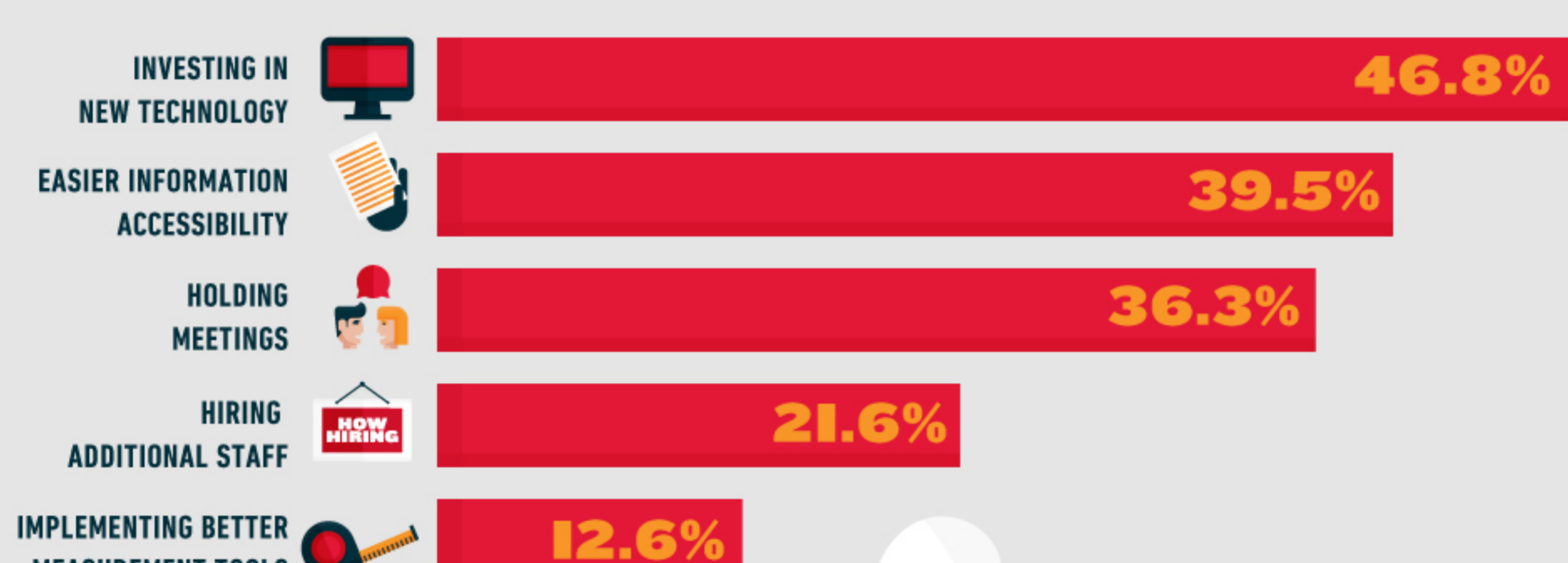
★ NEGATIVE EFFECTS ★



★ MAIN CULPRITS ★



★ ATTEMPTED SOLUTIONS ★



EMPLOYEES ARE CLEARLY FRUSTRATED BY INEFFICIENT INTERNAL PROCESSES!



OF RESPONDENTS BELIEVE TECHNOLOGY (MAYBE EVEN A BPMS) CAN HELP SERVE UP SOLUTIONS TO THEIR ORGANIZATION'S BOTTLENECKS.