

Verallia

16 common administrative processes in 5 languages across 8 countries



Verallia, the third global producer of glass packaging for food and beverages, offers innovative, customized and environmentally friendly solutions to more than 10,000 customers around the world.

Verallia has an industrial presence in 13 countries, commercial presence in 45 countries, 5 technical and 12 product development centers and approximately 10,000 employees.

In 2015, Verallia achieved sales of 2.4 billion euros.

About the Bonita implementation at Verallia

It was less expensive to develop business process with Bonita than to develop ABAP workflows in SAP or Salesforce. The large number of connectors is a plus. The Verallia IT team easily connected their applications to SAP & Alfresco.

“ We paid close attention to the user interface, as it is important that our users adopt the applications easily on whatever device they usually use.. ”

Gilles Godart

Digital IT Manager, Verallia

Verallia needed a new set of business applications was needed in subsidiary / branches in 8 different countries in Europe and Latin America.

Objectives

Challenges

- In some cases, the new applications were intended to replace existing workflows
- Users of the new applications needed access to them via iPhone, iPad, and desktop & laptop devices. Requirements included mobile first, responsive design, and excellent user experience
- Applications needed to interface with SAP, Salesforce, PDH (Osisoft), QlikView, and Talend ESB

Outcomes

- Applications in HR: Create new user; Request authorization; Request telephone; Request training; Request travel
- Applications in Finance: Requisition; Purchase order; Request investment; Vendor claims

Benefits

- The subsidiaries use the same tools as the parent company, which simplifies the overall IT landscape and allows innovation. Agile development and rapid deployment comes into play
- The old workflow tools used in the subsidiaries have been superseded. There is now only one solution for the whole company